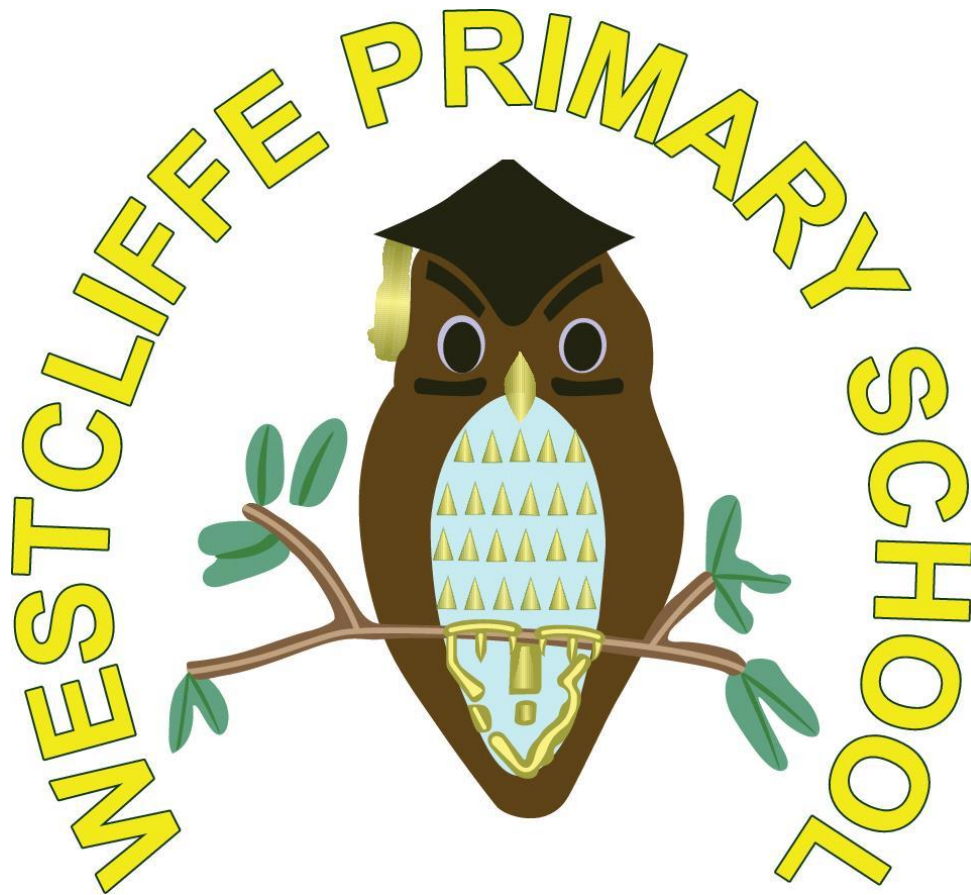




Parent/ carer Code of Conduct

Written by:	Robert Prestwood	Date: March 2026
Adopted by:	Governing Body	Date: March 2026
Next review due by:	Spring term 2027	

Parent/Carer Code of Conduct

Westcliffe Primary School is committed to providing a safe, respectful, and supportive environment for all members of our community, including pupils, parents/carers, staff, visitors, and governors. This Code of Conduct sets out the expectations for behaviour when parents or carers are on school premises, attending school events, or communicating with the school.

1. General Conduct

Parents/ carers should:

- Act in accordance with this Code of Conduct at all times, supporting and reflecting the school's ethos and values through your behaviour.
- Set a positive example for children in how you interact with staff, pupils, other parents, and members of the school community.
- Treat everyone with dignity, respect, and politeness, recognising and valuing the diversity within our school community.

2. Working with the School

Parents/ carers should:

- Collaborate constructively with school staff for the benefit of your child and the wider school community.
- When concerns arise, seek calm and fair resolutions by clarifying your child's perspective with the school.
- Respect decisions made by the school, understanding they are taken in the best interests of all pupils and staff.

3. Behaviour and Safety

Parents/ carers should:

- Know that the school will not tolerate any form of intimidation, aggression, threatening behaviour, or violence towards pupils, staff, parents, or visitors. Such behaviour may result in being asked to leave the premises and a ban from the school site.
- Correct your child's behaviour appropriately, especially on school grounds, to prevent conflict, unsafe behaviour, or disruption.

4. Respect for the School Environment

Parents/ carers should:

- Help maintain a clean, tidy, and welcoming school environment by respecting school property and grounds.
- The school site is an animal-free zone; please do not bring animals onto the premises.

- Smoking and vaping are strictly prohibited anywhere on school grounds. For the comfort of all school users, please refrain from smoking or vaping close to the school gates.

5. Use of Social Media

Parents/ carers should:

- Avoid posting defamatory, offensive, or derogatory comments about the school, its pupils, parents, or staff on social media platforms.
- Raise any concerns through the appropriate school channels rather than public forums.

6. Dress Code

Parents/ carers should:

- Dress appropriately when on school grounds or attending school events, ensuring your appearance reflects your role as a positive role model for children.
- Avoid wearing any attire that is inappropriate for the school setting. This includes, but is not exclusive to, items displaying language/images that is not appropriate for children.

7. Drop-Off and Collection Procedures

Parents/ carers should:

- Ensure that only a person named on the school's contact list will be sent to collect their child (otherwise the school office must be informed) and that person must be over 16 years of age.
- Park safely on the surrounding public roads and always be considerate of our neighbours. If you must use our car park, please park in one of the designated bays and drive in a manner which puts the safety of all school users first.
- Be mindful that school grounds can become busy; act considerately and safely during these times.
- Encourage your child to continue to follow our school rules even when they are under your supervision. This includes not using the playgrounds, or any equipment and refraining from climbing on any school property.
- Ensure they model good practice by not using bikes, or scooters (including powered versions) on the school premises. Parents/ carers should encourage children to walk their bike or scooter while on the premises.

8. Compliance with School Policies

- Adhere to all relevant school policies and procedures, including but not limited to:
 - Parental/ visitor site access policy
 - Drug policy
 - Complaints Procedure

- Copies of all school policies are available for free from the school office upon request.

9. Final Important Reminder

- Remember that school staff are individuals with families and personal lives. Please treat all staff with courtesy and respect at all times.
- Please work collaboratively with the school to maintain a positive, supportive community that benefits all pupils and families.

This Code of Conduct aims to build a respectful and constructive partnership between parents, carers, and the school, ensuring a safe and nurturing environment where every child can feel safe and happy.